



SAAB

NEWS FROM SAAB

13 June 2017
CUE 17-049

Great Lakes Pilotages Go Live with Saab

The Canadian Great Lakes Pilotage Authority and the Great Lakes Pilotage Division of the United States Coast Guard have opened the 2017 shipping season using their upgraded Great Lakes Pilot Management System based on the latest version of Saab's KleinPilot.

The new system went live on schedule with the season opening. It is being used by the two organizations and the U.S. Great Lakes pilotage associations to manage the rostering and dispatch of the more than 100 marine pilots on the Great Lakes and automatically generate billing in accordance with the applicable tariffs.

The system is fully web based and includes a web portal for agents to submit pilotage requests and monitor assignment status. All of the pilots are able to use the KleinMobile iOS app on their iPhone or iPad to receive assignments, record job information and submit time cards. Saab is hosting the shared system on behalf of the two organizations.

"The Great Lakes Pilotage Authority (GLPA) had identified the importance to modernize its billing and dispatching system as to better meet its operational needs and its customer needs while optimizing its resources. The GLPA is very appreciative of the Saab team's professionalism in the configuration and implementation support and we are very satisfied with the new solution. The future looks very promising", says Stéphane Bissonnette CFO at GLPA.

The Great Lakes Pilotage Authority is a Canadian federal crown corporation responsible for providing a safe and efficient pilotage service within the Great Lakes region for commercial vessels.





SAAB

NEWS FROM SAAB

The U.S. Coast Guard Great Lakes Pilotage Program is a specialized program that manages the processes and procedures for the United States registered pilots on the Great Lakes.

<http://www.uscg.mil/hq/cg5/cg552/pilotage.asp>

Pilotage within the international waters of the Great Lakes is managed by the two organizations under a memorandum of arrangements between Canada and the United States.

KleinPilot is a product of the Maritime Traffic Management product area of Saab, Your Trusted Partner in Maritime Software.

Read more about Saab's Maritime Traffic portfolio at
www.saab.com/maritime

For further information, please contact:

Saab Press Centre,
+46 (0)734 180 018

presscentre@saabgroup.com

www.saabgroup.com

www.saabgroup.com/YouTube

Follow us on twitter: @saab

Saab serves the global market with world-leading products, services and solutions within military defence and civil security. Saab has operations and employees on all continents around the world. Through innovative, collaborative and pragmatic thinking, Saab develops, adopts and improves new technology to meet customers' changing needs.

